

> COMMUNITY RESILIENCY

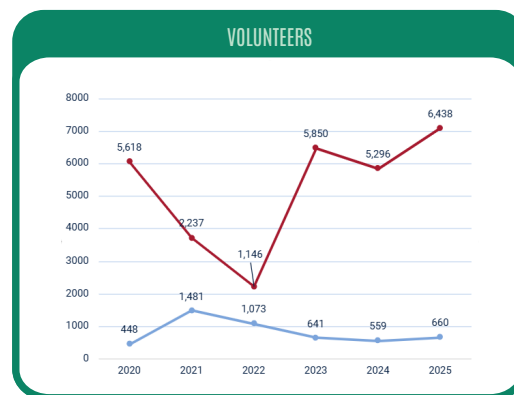
ADDRESSING URGENT NEEDS TODAY
AND ADVANCING A BETTER TOMORROW



UNITED WAY 211 (24/7 ACCESS TO RESOURCES AND SERVICE COORDINATION)
VOLUNTEER ACTIVATION • NONPROFIT CAPACITY BUILDING • DISASTER RESPONSE

- GOAL:**
1. Be a leader in social impact, connect people who need help with people who want to help in efficient and effective ways.
 2. Respond to community emergencies and assist in long-term recovery.
 3. Inspire individuals and families to get involved by developing meaningful community and corporate volunteer opportunities that build the nonprofit capacity of Dane County.
 4. Provide beyond the check support to strengthen the nonprofit ecosystem.

- MEASURE:**
1. Increase number of referrals to quality, curated community resources in 211 database.
 2. Increase number of volunteers mobilized through United Way's Volunteer Center.



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211 ACTIVITIES IN 2025



58,489
Total
Referrals



26,053
Total
Contacts



6,926
App
Visitors



655
Chat, Text or
Email Messages



9,224
Food



8,489
Housing



4,571
Behavioral
Health/Addiction



4,443
Individual
Family and
Community
Support



4,021
Utilities



3,569
Health Care



2,430
Clothing,
Personal
and Household
Supplies



2,025
Transportation

6,453 VOLUNTEERS IN 2025



3,604 VOLUNTEERS

THROUGH CORPORATE AND COMMUNITY ENGAGEMENTS



2,219 VOLUNTEERS

THROUGH VOLUNTEERYOURTIME.ORG